



FACILITY MAKEOVER AND FORWARD STEP TO QUALITY FP SERVICES IN SINDH

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INTRODUCTION & BACKGROUND

The outlook and infrastructure of a health facility play a pivotal role in building community confidence, especially in the uptake of essential services including family planning. Facility makeovers are one of the High Impact Interventions executed under The Challenge Initiative (TCI) Program. TCI is a global platform that aims to strengthen health systems sustainably, facilitating the delivery of family planning services. The makeovers are done to enhance the physical setup of clinics catering to underserved urban populations by addressing challenges such as aesthetic look, psychological impact, and perceptive approach of quality services in Family Planning. This strategic approach not only promotes family planning but also cultivates community ownership of health amenities by involving local government bodies, communities, and The Challenge Initiative (TCI).

MATERIALS & METHODS

Fourteen facilities across the seven TCI intervention districts in Sindh were selected for makeovers. Comprehensive assessments determined renovation priorities. The makeover process entailed facility renovations, refurbishments, and provision of vital resources for optimized family planning service delivery. Engaging the community and local influencers fostered trust and psychologically uplifted the facilities. Data analysis was conducted using SPSS (v 26.0)

RESULTS

OPD patient numbers across the 14 facilities rose from 26,432 to 51,991, a 97% increase following the makeovers. Family planning clientele similarly surged from 739 to 3,347, marking a 353% increase.

CONCLUSION

Facility renovations significantly boost family planning service uptake. Essential equipment and an improved facility ambiance empower healthcare professionals, fostering pride and efficiency in service delivery. This can further be studied in future from health care providers' aspect.

RECOMMENDATIONS

The success of facility makeovers in significantly increasing OPD visits and family planning clientele underscores the need for widespread replication of this model in underserved urban areas. To ensure sustained impact, it is crucial to implement long-term sustainability measures, foster continuous community engagement, establish robust monitoring and evaluation systems, invest in ongoing capacity building for healthcare professionals, and incorporate feedback mechanisms to tailor future interventions to evolving community needs.

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RESEARCH OBJECTIVES / QUESTIONS

The aim of our study was to evaluate the impact of health facility makeovers on the growth of OPD visits and family planning clientele across 14 healthcare facilities in the TCI-intervened districts of Sindh over the period from August 2022 to August 2023.

